

Hu-Friedy Mfg. Co., LLC



2016 FSS PRICING

Contract #V797P-3152M

3232 N. Rockwell St.
Chicago, IL 60618
1-877-321-4333
1-800-729-1299 fax

(i) Department of Veterans Affairs

Federal Supply Schedule Service

Authorized Federal Supply Schedule Price List

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through *GSA Advantage!*, a menu-driven database system. The INTERNET address *GSA Advantage!* is GSAAdvantage.gov.

Schedule Title: Worldwide Federal Supply Schedule Contract of Dental Equipment and Supplies.

FSC Group, Part and Section or Standard Industrial Group:

FSC Group: 65, Part II, Section C-Dental

FSC Class(es)/Product code(s) and/or Service Codes: 6520 and 6525

For more information on ordering from Federal Supply Schedule click on the FSS Schedules button at fss.gsa.gov.

Contract No. V797P-3152M

Contract period: 11/1/07 – 10/31/17

Contractor's name, address, and phone number:

Hu-Friedy Mfg. Co., LLC

3232 N. Rockwell St.

Chicago, IL 60618

1-877-321-4333

1-800-729-1299 fax

Contractor's internet address/web site where schedule information can be found:

dayala@hu-friedy.com

Business Size: Large Business

(ii) Customer Information

1a. SIN C-3; C-7; C-14 C-29b; C-30b; C-31b

1b. N/A

2. **Maximum order:** \$100,000 per item, per order

3. **Minimum order:** \$0.00

4. **Geographic coverage:** 50 states, DC and Puerto Rico

5. **Point(s) of production (city, county and State or foreign country):** Chicago and Germany

6. **Discount from list prices or statement of net price:** The discount is 13.28% - 80.08% off of retail prices.

7. **Quantity Discounts:** 0

8. **Prompt payment terms:** 1% 15 prox, Net-30

9a. **Notification that Government purchase cards are accepted up to the micro-purchase threshold:** Yes

9b. **Notification whether Government purchase cards are accepted or not accepted above the micro-purchase threshold:** Yes

10. **Foreign items:** Germany, Switzerland, Netherlands and Japan

11a. **Time of delivery:** 7-10 days after receipt of order

11b. **Expedited Delivery:** overnight, 2 or 3 day after receipt of order, government customer responsible additional shipping charges

11c. Overnight and 2-day delivery: overnight, 2 or 3 day after receipt of order, government customer responsible for additional shipping charges.

11d. Urgent requirements; Contact Hu-Friedy representative to affect a faster delivery.

12. F.o.b. point(s): Destination 50 States, Washington D.C. and Puerto Rico.

13a. Ordering Addresses: Hu-Friedy Mfg. Co., LLC 3232 N. Rockwell St. Chicago, IL 60618

13b. Ordering procedures: For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPS's), and a sample BPA can be found at the GSA/FSS Schedule homepage (fss.gsa.gov/schedules).

14. Payment address(es): Hu-Friedy Mfg. Co., LLC 3232 N. Rockwell St. Chicago, IL 60618

15. Warranty provision:

Any item delivered by the Contractor to the Government hereunder fails as a result of a material defect or poor workmanship will be repaired or replaced at no charge. The selection of method will be at the Contractor's sole discretion. The Contractor shall not be responsible for the performance or replacement of any item that has been tampered with, modified, retipped or refitted in any manner. With the exception of the foregoing, the Contractor neither makes nor adopts any warranty of any nature whatsoever including any implied warranty of merchantability or fitness for a particular purpose.

16. Export packing charges, if applicable: N/A

17. Terms and conditions of Government purchase card acceptance: Same as Standard Order Terms

18. Terms and conditions of rental, maintenance and repair:

The Returns Process is as follows:

1. Customer contacts Hu-Friedy for a return authorization number
2. Customer ships product to Hu-Friedy for evaluation after the product is sterilized
3. Hu-Friedy expeditors evaluate the product for warranty replacement
4. Technical Service Specialist contacts the customer to inform them of which instruments are covered by warranty and which instruments are not.
5. Customer is provided with a quote if necessary
6. Once approval is obtained, repairs are completed and instruments are replaced
7. Distribution ships and invoices product once repairs and replacements are completed

19. Terms and conditions of installation: N/A

20. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices: N/A

21. List of service and distribution points: Hu-Friedy Mfg. Co., LLC 1666 E. Touhy Ave. Des Plaines, IL 60018

22. List of participating dealers: N/A

23. Preventative Maintenance: N/A

24a. Special attributes such as environmental attributes: N/A

24b. If applicable, indicate that Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services and show where full details can be found: N/A

25. Data Universal Number System (DUNS) number: 005-08-5972

26. Notification regarding registration in SAM & Central Contractor Registration (CCR) database: Registered

27. Industrial Funding Fee: Embedded

American Dental™ Instruments

It is possible to place orders for American Dental™ instruments which are not found in our price list and/or catalog. While we have discontinued the listing of some American Dental™ instruments, many of these items are still available in our inventory. Special request items that are not stocked require a minimum order of six units and a 25% surcharge will apply. Contact your customer service representative for pricing and availability.

Special Exceptions on Replacement

Some unique products require special care and handling or have a limited useful life. The following products will not be repaired or replaced unless a manufacturing defect is present or the product has not been used.

- **Carbon Steel Instruments:** Carbon steel instruments are naturally prone to corrosion and require special cleaning and sterilization. These instruments must be separated from stainless steel instruments throughout the cleaning and sterilization process. If processed together, the carbon instruments will likely create cross-corrosion of the stainless instruments. Carbon steel instruments should be thoroughly dried prior to sterilization to prevent rusting and/or corrosion. Use a protective rust-inhibitor before sterilization. Chemical vapor or dry heat sterilization is recommended.
- **Anodized Aluminum (Felts and Goldsteins):**
Special care needs to be exercised in cleaning and sterilizing these coated aluminum instruments. Do not clean in an ultrasonic unit. Check product labels for caution about use with aluminum. Sterilize in autoclave, chemiclave, or dry heat under 350°F according to manufacturer's instructions. Selected cold disinfectant or sterilizing solutions can be used but check product labels for caution about use with aluminum. The use of an iodophor solution is not recommended, as iodophors are destructive to aluminum. Note also that anodized aluminum instruments when sterilized with stainless steel instruments may cause an adverse chemical reaction.
- **Colorvue® Probes and American Dental™ Yellow Probes:** Special care must be exercised in cleaning these bright and distinct marking bands. Do not use phenolic disinfectant solutions or Dri-Clave VK-1. All other appropriate disinfectant/sterilization methods are acceptable. **Colorvue® Probes are a multi-use disposable product. Markings will wear with normal use.**

United States Trademarks, Trade names, Copyrights

Hu-Friedy, Hu-Friedy in the red oval, Bagette, Colorvue, DiamondTec, Envirodent, Enzymax, Enzymax Pax, EverEdge, Hammerhead, Hand Essentials, HUSAVE, Immunity Steel, IMS, Mini Five, Nevi, Perma Sharp, Presidential, ResinEight, Satin Steel, Satin Steel Colours, XTS, Sidekick, Swivel, Swivel Direct Flow, Streamline®, Signature Series, Signature Series Collection, Spore Check 24 Hour In-Office Test, Symmetry and Symmetry IQ are all trademarks or registered trademarks of Hu-Friedy Mfg. Co., Inc.. Team Vista is a trademark of Vista Research Group, LLP. All rights reserved. Use of such marks and other product trade names must be approved in advance, in writing, prior to use.

Sharpening, Repair and Service

Complete servicing for Hu-Friedy, Ancillary line and American Dental™ instruments and IMS™ cassettes is available in our Chicago facility. **For the safety of our employees, please sterilize all instruments returned for trade-in or service and include proof of sterilization.**

Shipping & Delivery: Items returned for service should be sent prepaid via United Parcel Service (UPS) or Registered Insured Mail and marked ATTENTION: Technical Service Department, 1666 E. Touhy Avenue, Des Plaines, IL 60018 U.S.A. Please contact UPS or the Postal Service for specific instructions. We cannot accept responsibility for lost parcels.

Quality Guarantee: Hu-Friedy guarantees complete satisfaction for all services performed. In the event that you are not completely satisfied, the item may be returned to the Technical Service Department for inspection. If further service is required, it will be at no additional cost.

We are able to sharpen, repair and service Hu-Friedy, Ancillary line and American Dental™ brand products only.

Please call Hu-Friedy Customer Care

1-800-483-7433

General Information Hu-Friedy.com

Here are a few details that make our company, products and services unique:

As instrument specialists since 1908, Hu-Friedy has a long tradition of working closely with, and listening to you, our valued customer.

- We manufacture over 10,000 dental products for scaling, periodontal, diagnostic, operative, prosthodontic, orthodontic, endodontic, implant and surgical procedures. We also have comprehensive Instrument Management and Infection Control solutions.
- Our instruments are handcrafted using our unique triple-tempering process and our special blend of stainless steel. Our Immunity Steel® instruments are made from a custom blended high carbon and chromium stainless steel alloy. This combination of metals provides the sharpest cutting edges, strength and flexibility and creates an instrument that will not corrode with proper use and care.
- Our EverEdge® Technology instruments are made from an exclusive stainless steel alloy that is super durable. EverEdge instruments feature a finely-honed finish to the instrument blade for super sharp edges and efficient scaling.
- Our products meet or exceed ISO standards and are CE-marked, assuring conformance to International and European medical device directives.
- We are certified to ISO-13485, International standards for quality systems.
- We design and manufacture custom instruments and cassettes for your special needs.
- We offer consulting services for implementation of instrument leasing programs.
- We support YOU and your students with a complete range of instrument maintenance services; including sharpening, repair, replacements and trade-ins.
- We offer a complete Instrument Management System (IMS®) including Signature Series® Stainless Steel cassettes and resin cassettes.
- We provide special packaging and kit program services, including color-coding of instruments and organization of instruments in cassettes.
- We offer a full line of Ultrasonic Scaling products including magnetostrictive and piezoelectric technology.
- We offer educational and training programs for students, faculty and staff.
- We support your faculty with educational slides, CD's, videos and instrument kits.
- We offer volume discounts on consumable products through schools HUSAVESM Volume Savings Program.
- We provide school financing options.

We support and are members of various professional organizations, including the American Dental Education Association (ADEA), American Dental Hygienists Association (ADHA), American Dental Assistants Association (ADAA), American Dental Association (ADA), Academy of General Dentistry (AGD) foundation, Organization for Safety and Asepsis Procedures (OSAP), American Academy of Periodontology (AAP), Oral Health America and Dental Trade Alliance (DTA), Canadian Dental Hygiene Association (CDHA), American Association of Orthodontic Foundation (AAOF), American Academy of Pediatric Dentistry (AAPD), and American Association of Endodontists (AAE).

Product Quality Guarantee - In General

Limited Lifetime Warranty

Except as otherwise provided below, Hu-Friedy instruments provide a lifetime warranty against defects in materials and workmanship, and Hu-Friedy will, at its option, repair or replace any product that fails as a result of any such defect. Hu-Friedy guarantees against breakage, joint failure, and corrosion under normal use. Instruments that show expected wear under ordinary use are not considered to be defective. Instrument "lifetime" means the ordinary expected life, which varies by type of instrument. Please call Hu-Friedy Customer Care at 1-877-321-4333 with questions about the expected life of any specific instrument type. Modifying or retipping an instrument or failure to provide proper instrument care, including proper cleaning and maintenance, may void this warranty. Sharpening and repairing minor tip damage are considered routine maintenance with normal use, and are not covered by warranty.

WARNING: Do not expose resin or silicone handles, including DownPak™ to solutions containing phenols, glutaraldehydes, iodophors, dry heat or chemical vapor sterilization. See manufacturer's recommendations for your cleaning system.

Limitations on All Warranties

HU-FRIEDY DISCLAIMS LIABILITY AND IS NOT RESPONSIBLE FOR THE PERFORMANCE OR REPLACEMENT OF ANY PRODUCT THAT HAS BEEN MISUSED, TAMPERED WITH, MODIFIED, RETIPPED OR REFITTED IN ANY MANNER OR IS BEYOND ITS EXPECTED LIFE.

HU-FRIEDY DISCLAIMS LIABILITY, UNDER ANY APPLICABLE WARRANTY OR OTHERWISE, FOR DAMAGES ARISING FROM (1) THE USE OF COMMERCIAL/RESIDENTIAL GRADE WASHERS; (2) THE USE OF DENTAL AUTOMATED WASHER-DISINFECTORS WHERE MANUFACTURER'S PROCESSING GUIDELINES ARE NOT FOLLOWED; (3) THE USE OF CLEANING SOLUTIONS, CHEMICALS AND/OR PROCEDURES THAT ARE CONTRARY TO HU-FRIEDY'S RECOMMENDATIONS; AND/OR (4) IMPROPER SETUP AND/OR INSTALLATION OF ANY PRODUCT.

The expressed Warranties described herein are THE EXCLUSIVE WARRANTIES AND ARE PROVIDED INSTEAD OF ANY WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR ANY OTHER WARRANTY, EXPRESS OR IMPLIED, EXCEPT WARRANTIES OF TITLE AND INFRINGEMENT. EXCEPT AS SET FORTH HEREIN, DAMAGES FROM BREACH OF SUCH WARRANTIES ARE LIMITED TO THE COST OF REPAIR OR REPLACEMENT OF THE PRODUCT, AT HU-FRIEDY'S SOLE OPTION. CONSEQUENTIAL OR INCIDENTAL DAMAGES RESULTING FROM BREACH OF ANY APPLICABLE EXPRESS OR IMPLIED WARRANTIES ARE HEREBY EXCLUDED.

Full Satisfaction Guarantee - Ultrasonic Scaling Products

If a dental professional is not satisfied, for any reason, with a Hu-Friedy ultrasonic scaling product, simply return it within 30 days of purchase as a new item to Hu-Friedy with the invoice for product exchange or full refund. This special full satisfaction guarantee is in addition to the product warranty against defects, described in the general product quality guarantee section above.

Warning: Do not expose resin or silicone handled ultrasonic inserts to solutions containing phenols, glutaraldehydes, iodophors or to dry heat sterilization. Use steam sterilization (autoclave) only for SwiveI™, Swivel Direct Flow®, Streamline® and PLUS inserts. Thin tip subgingival designs are to be used at low to medium power settings. Not compatible with dental automated washers.

Symmetry IQ® Piezo Scaler Warranty

Hu-Friedy, at its sole option, will repair or replace for a period of one year following the date of the first purchase as a new item or during the student's clinical education, whichever is greater, any Symmetry IQ® piezo generator unit ("Unit") or Symmetry IQ® handpiece ("Handpiece") that fails as a result of a defect in materials or workmanship. Purchaser must return the defective Unit (postage prepaid) and must provide Hu-Friedy with the guarantee registration card or invoice.

Excluded from this warranty are damages in cases of:

- The Unit or Handpiece having been used outside of normal operating conditions;
- The Unit or Handpiece being damaged in transit;
- Non-compliance with the manufacturer's installation instructions (water pressure, mains voltage);
- Use with an electrical system that does not comply with regulations in force;
- Uses other than those specified in the user manual;
- Non-compliance with instructions contained in the user manual;
- Service to the Unit or Handpiece being provided by non-authorized persons;
- Components exhibiting normal wear from usage;
- Damages/defects being caused by majeure force or any other condition that is beyond the control of Hu-Friedy.
- The Unit or Handpiece having been modified.

Repair service or replacement provided under the guarantee neither extends the guarantee period nor begins a new guarantee period. DAMAGES FROM BREACH OF THE GUARANTEE DESCRIBED HEREIN ARE LIMITED TO THE COST OF REPAIR OR REPLACEMENT OF THE UNIT AT HU-FRIEDY'S SOLE OPTION. CONSEQUENTIAL OR INCIDENTAL DAMAGES RESULTING FROM BREACH OF THE GUARANTEE DESCRIBED HEREIN ARE HEREBY EXCLUDED. Any statutory warranty rights shall remain unaffected by the guarantee provided herein. Please contact Hu-Friedy for instructions on obtaining warranty service.

SWERV³® Magnetostrictive Scaler Warranty

Hu-Friedy, at its sole option, will repair or replace for a period of two years following the date of the first purchase as new item or during the student's clinical education, whichever is greater, any SWERV³ Magnetostrictive Scaler ("Unit") that fails as a result of a defect in materials or workmanship.

Additionally, Hu-Friedy, at its sole option, will repair or replace for a period of one year following the date of the first purchase as a new item, any SWERV³ Handpiece ("Handpiece") that fails as a result of a defect in materials or workmanship. Purchaser must return the defective Unit or Handpiece (postage paid) and must provide Hu-Friedy with the warranty registration card or proof of purchase.

Excluded from this warranty are damages in cases of:

- The Unit or Handpiece having been used outside of normal operating conditions;
- The Unit or Handpiece being damaged in transit;
- The Unit or Handpiece having been modified;
- Non-compliance with the manufacturer's installation instructions (water pressure, mains voltage);
- Use with an electrical system that does not comply with regulations in force;
- Uses other than those specified in the user manual;
- Non-compliance with instructions contained in the user manual;
- Service to the Unit or Handpiece being provided by non-authorized persons;
- Components exhibiting normal wear from usage;
- Damages/defects being caused by force majeure or any other condition that is beyond the control of Hu-Friedy.

Repair service or replacement provided under the warranty neither extends the warranty period nor begins new warranty period. Please contact Hu-Friedy for instructions on obtaining warranty service.

Sidekick® Sharpener - Limited Warranty

Hu-Friedy, at its sole option, will repair or replace for a period of one year following the date of purchase or during the student's clinical education, whichever is greater, any Sidekick Sharpener that fails as a result of a defect in materials or workmanship. Purchaser must return the defective Sidekick Sharpener (postage prepaid) and must have previously provided Hu-Friedy with the Sidekick warranty registration card or invoice.

Orthodontic Warranty

Hu-Friedy, at its sole option, will repair or replace for a period of three years following the date of purchase, orthodontic cutter 678-113 that fails as a result of a defect in materials or workmanship. Hu-Friedy, at its sole option, will repair or replace for a period of seven years following the date of purchase, all other orthodontic cutters that fail as a result of a defect in materials or workmanship. In addition, Hu-Friedy, at its sole option, will repair or replace for a period of ten years following the date of purchase, any orthodontic utility pliers or wire bending pliers that fail as a result of a defect in materials or workmanship. Sharpness is guaranteed for one year.

IMS® Limited Warranty

Hu-Friedy, at its sole option, will repair or replace, for a period of four years following the date of purchase, any IMS or IMS Signature Series® cassette that is defective because of failure of materials (including corrosion) or workmanship of the cassette shell. Hu-Friedy, at its option, will also repair or replace, for a period of one year following the date of purchase, any IMS or IMS Signature Series cassette that is defective because of failure of materials or workmanship of the internal and moving components. Purchaser must return the defective cassette (postage prepaid) and must have previously provided Hu-Friedy with the warranty registration card.

HU-FRIEDY DISCLAIMS LIABILITY, UNDER THIS WARRANTY OR OTHERWISE, FOR DAMAGES ARISING FROM (1) USER NEGLIGENCE, MISUSE, ABUSE OR ALTERATIONS TO THE CASSETTE; (2) THE USE OF COMMERCIAL/RESIDENTIAL GRADE WASHERS; (3) DENTAL AUTOMATED WASHER – DISINFECTORS WHERE MANUFACTURER'S PROCESSING GUIDELINES ARE NOT FOLLOWED; AND/OR (4) IMPROPER SET-UP AND INSTALLATION OF THE DEVICE.

Warning: Do not expose resin or silicone handles (DownPak™) to solutions containing phenols, gluteraldehydes, iodophors, dry heat or chemical vapor sterilization. See manufacturer's recommendations for your cleaning systems.